

**Electronic Appendix to PROTECTION OF CONSUMERS - related Mandate
Agreements for Legal Services Provided by Attorneys in the Law Firm
ŠINDELÁŘ KOVAŘÍK SÝKORA, ADVOKÁTNÍ KANCELÁŘ**
(The version of the document valid from 01/01/2024)

The remuneration for legal services provided is always agreed in accordance with Decree No. 177/1996 Coll. of the Ministry of Justice, on Attorneys' Fees and Compensation of Attorneys for the Provision of Legal Services (the Attorney's Tariff), as amended.

The remuneration is negotiated individually with each client, taking into account the circumstances and complexity of the case. The fee may be agreed as time-based (the most common method), contingent, flat-rate, or per act. In special and exceptional cases, an agreement with the client may be concluded to set the fee based on the outcome of the dispute/upon achieving the desired result.

On 5 February 2016, the Czech Bar Association was authorised by the Ministry of Industry and Trade of the Czech Republic to mediate out-of-court settlement of consumer disputes concerning disputes between attorneys and consumers arising from contracts for the provision of legal services (pursuant to Act No. 634/1992 Coll., on Consumer Protection, as amended). The official website of this authorised body is <https://cak.cz>.

A client (consumer) may contact the Czech Bar Association in the event of a dispute between the consumer and the attorney that cannot be resolved directly between the parties. The Mediation Committee of the Czech Bar Association is tasked with conducting the out-of-court settlement of consumer disputes. For the purposes of out-of-court dispute resolution, the Rules of Attorney Mediation (Resolution of the Board of the Czech Bar Association No. 2/1998 of the Bulletin, regulating mediation proceedings, as amended) are applied accordingly.